

Environmental Assistance Office

The Environmental Assistance Office (EAO) is a non-regulatory office in the Vermont Department of Environmental Conservation that is separate and apart from the Department's regulatory functions. The mission of the Office is to help businesses, municipalities and Vermonters understand and comply with environmental regulations and permits, and adopt best management practices. We can help reduce regulatory costs and burdens through pollution prevention, waste reduction and best management practices.

Contact us with questions regarding permitting, hazardous waste, wastewater, storm water, air pollution, solid waste, water supply, and other environmental regulations.

Services

- ⊙ On-site assessments
- ⊙ Workshops & group presentations
- ⊙ Written guidance materials & fact sheets
- ⊙ Telephone assistance
- ⊙ Information resources on the web
- ⊙ Research problems, solutions, alternatives
- ⊙ Recognition programs
- ⊙ Assistance navigating the permit process

Benefits

- ⊙ No cost
- ⊙ No obligation
- ⊙ Prompt response and results
- ⊙ Peace of mind
- ⊙ Knowledgeable staff
- ⊙ Reduced operating costs
- ⊙ Findings not shared with regulatory programs

Contact Us, We Can Help!

hotline | 800.974.9559



Join the Business Environmental Partnership
www.vbep.org

3/06

EAO

www.eaovt.org

What Our Clients are Saying about Us...

"Help from a program like this isn't just about compliance...It can actually save your business money!"

Auto body shop owner

"I would strongly encourage other Vermont communities to contact the MCAP.."

Town manager

"The SBCAP gets us the information we need to make the right decisions."

Ice cream manufacturer

"This is a valuable service..."

Vehicle service garage owner

"I always get a timely response to my questions..."

Wood products manufacturer

"I am confident that we will be able to achieve environmental compliance in a short period of time."

Public works director

"By far the most user friendly state agency..."

Vehicle service garage owner



DEPARTMENT OF ENVIRONMENTAL CONSERVATION

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Agency of
Natural
Resources



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Do You Need Assistance With...



Environmental Permitting

Waste Management & Reduction

Environmental Regulatory Compliance

Environmental Assistance Office

Small Business Compliance Assistance

Are you confused about how to comply with the environmental regulations that apply to your business? Are you concerned about regulatory inspections?

Small businesses typically have limited resources available to identify regulatory requirements to which they might be subject. The Small Business Compliance Assistance Program (SBCAP):

- ⦿ Provides no-cost consultation and information on the environmental regulations that apply to small businesses
- ⦿ Can conduct an on-site assessment of your business and assist in determining which regulations apply to your operations
- ⦿ Can help you implement solutions that make sense for your business and will keep you in compliance

Consider the benefits. Join the thousands of VT businesses that have already contacted the SBCAP for assistance.



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Pollution Prevention & Waste Reduction Assistance

Are you spending too much time (and money!) on managing environmental issues arising from your business or municipal operations? Would you like to minimize the environmental impacts from those operations?

Pollution prevention (P2) just makes sense – by reducing or eliminating the waste by-products of your operations, you'll have more resources to apply to your core business. Our experienced staff has worked with companies and municipalities since 1992 to find P2 strategies that also often result in:

- ⦿ A safer and healthier workplace
- ⦿ Fewer regulations to deal with
- ⦿ A company (workplace) that is recognized by both the people you work with and by the community at large as a proactive employer and a good neighbor

Let us help you explore some P2 initiatives for your business or municipality. Call to find out more about our no cost services and whether an on-site visit makes sense for you.



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Municipal Compliance Assistance

The primary goal of the Municipal Compliance Assistance Program (MCAP) is to help municipal officials identify, understand, and comply with the many environmental regulations that apply to their operations. We understand that there is never enough time or money, and that many municipal officials wear more than one hat.

The MCAP can help you achieve environmental compliance, waste reduction and help stretch your budget.

Feel confident knowing that you are:

- ⦿ Properly managing your wastes
- ⦿ In compliance with hazardous waste generator rules
- ⦿ In compliance with fuel storage requirements
- ⦿ Following best management practices for stormwater discharges

Consider an on-site visit to your:

- ⦿ Municipal garage
- ⦿ Public works facilities
- ⦿ Wastewater treatment facility
- ⦿ Schools



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Permitting Assistance

Do you need an environmental permit, but don't know where to start? Make your first call the right one – contact a Permit Specialist.

The goal of the Permit Specialist is to take any confusion, anxiety, or frustration out of the permit process for businesses and the public. The Specialists give you advice about state permits required for your project and help you find the on-line resources and staff that can help you obtain your permit. To provide the best service, they are located in 5 regional and 5 satellite offices.

A Specialist will prepare a Project Review Sheet as a road map to the state permits you may need. Knowing all of the required permits before you begin your project can prevent costly delays, saving you time and money. The Specialists can be reached at:

Rutland..... 786-5907
Springfield 885-8850
Essex Junction 879-5676
Barre 476-0195
St. Johnsbury (Tuesday) 751-0127

For more information, check out our "Do You Need A State Permit?" brochure, or visit us on the web: www.anr.state.vt.us/dec/ead/pa



Permit Specialists